

Next-Generation Recording & Quality Assurance

VPI (Voice Print International) is the premier provider of public safety communications recording, quality assurance and workforce performance optimization solutions. VPI's open, software-based solutions are designed with reliability, adaptability, and expandability in mind to accommodate changing technologies, customer needs and legislation. For more than a decade, VPI has been providing world-class technology and superior service to more than 1,000 customers throughout North America. In a public safety environment where there is no room for error and the ability for first responders to perform their role with speed and efficiency is mission-critical, VPI is pleased to bring you **VPI EMPOWER 911**.

VPI EMPOWER 911™ – The Most Powerful Solution for Recording and Optimizing the Quality and Efficiency of Public Safety Communications

The ground-breaking **VPI EMPOWER 911** suite provides next-generation tools to record, analyze, evaluate and dramatically improve the quality of emergency call taker and dispatcher communications, while also reducing costs and personnel turnover. With VPI's new advanced screen analytics technology, public safety agencies can capture incident types and IDs directly from CAD screens and associate them to call recordings to promptly locate and evaluate the most serious types of incidents, comply with requirements and ensure emergency response personnel communicates swiftly and accurately. The integrated learning system helps to quickly bridge the knowledge or performance gaps identified.

The modular **VPI EMPOWER 911** suite includes **VPI CAPTURE PRO**, **VPI QUALITY** and **VPI COACHING**. Each solution is robust and powerful, but they are exponentially more valuable when integrated.



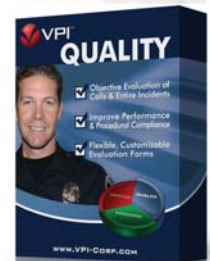
VPI CAPTURE PRO™ Advanced Voice and Data Recording

- Reliable, unified recording of analog, digital and VoIP telephones, radios and screens
- Automated capture and association of incident data from CAD screens with call recordings for precise call search and interactive analysis
- Rapid, automated Incident Recreation and Desktop Instant Recall
- Maximum security with strong access rights management, data encryption, file watermarking, and comprehensive user access audits
- Future-ready with Web-based, open standards technology



VPI QUALITY™ Call Taker Quality Assurance

- Automated selection of key calls or incidents for evaluation based on incident type and other criteria
- Flexible Web-based evaluation, customizable for each type of communication and incident
- Comprehensive reports and real-time alerts for actionable insights



VPI COACHING™ Electronic Learning Delivery and Management

- Personalized coaching assignments for each type of skill and incident
- Assessment of comprehension and retention via quizzes and tests
- In-depth training progress reports



Experience a demonstration of the next generation in emergency recording and quality assurance, and workforce optimization tools by contacting us at 800-200-5430 or visiting www.VPI-corp.com/NextGen!