



# CCUG Central Chapter Training Meeting June 18, 2021 Virtual via Microsoft Teams



**Training:** Cumulative PTSD [1030-1200]  
**Presented by:** Shannon Polito, Santa Clara County

Cumulative PTSD is a significant, yet relatively unaddressed issue that impacts dispatchers in all areas of life. This course will help to educate students not only on the signs and symptoms of Cumulative PTSD, but also ways to find support and mitigate future risk.

**Training:** How to Have Fun Teaching CLETS [1230-1400]  
**Presented by:** Shannon Polito, Santa Clara County

Did you know you can have fun teaching CLETS? And your trainees can have fun learning it? It's true! This course follows the theory of adult learning with heavy emphasis on the interactive ways CLETS can be taught. Come glean new ideas, new approaches, and hopefully have some fun doing it

**\*\*A LINK WILL BE SENT TO ALL REGISTERED PARTICIPANTS ON JUNE 18, 2021. PARTICIPANTS MUST HAVE THEIR LAST NAME/AGENCY AS THEIR DISPLAY NAME FOR ADMITTANCE. ONLY THOSE REGISTERED WILL BE ADMITTED TO THE MEETING\*\***

<p>Date: Monday June 21, 2021 Online Check-in/Admittance to Training from 1015-1030 Meeting begins at 1030</p>	<p>Location: Virtual via Microsoft Teams Download the app here: <a href="https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/download-app">https://www.microsoft.com/en-us/microsoft-365/microsoft-teams/download-app</a></p>
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Facilitated by: CCUG Central Chapter Board Members

RSVP: E-mail Lolita Pedro ([lolita.pedro@sjsu.edu](mailto:lolita.pedro@sjsu.edu)) or click "Ticket detail" below no later than June 17, 2021

Registration: No cost for 2021 members / \$10 for non-members  
(Meeting link will not be sent until payment is received)  
Payment may be submitted online at <https://www.ccug.org/training/central/>

*If your agency's 2021 membership hasn't been submitted yet, please do so online [here](#). Membership cost is an annual payment that covers your entire agency. All member agencies will be entitled to free virtual training offered by any of our chapters.*

## MARK YOUR CALENDARS!

2021 CCUG Training & Technology Seminar is September 14-17, 2021 at the Mandalay Beach Resort in Oxnard  
Register Today: <https://www.ccug.org/event/2021-seminar-registration/>  
Attendees receive up to 24 hours POST Credit  
POST Certified/Pre-Conference Training by IXII Group scheduled for Monday, September 13, 2021  
(separate registration required, limited availability – Register by emailing [training@ccug.org](mailto:training@ccug.org))

### 2021 CCUG Central Chapter Officers

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